

Soniox Subprocessor List

Overview

Soniox uses a limited number of trusted third-party service providers (“Subprocessors”) to support delivery of the Soniox platform and related services.

Subprocessors may process customer data only to the extent necessary to provide services to Soniox and are bound by contractual obligations regarding:

- Data protection
- Confidentiality
- Security controls
- Compliance with applicable privacy laws

Soniox evaluates subprocessors based on security, reliability, and compliance before onboarding them.

Infrastructure Subprocessors

These providers support the hosting and operation of the Soniox platform.

Subprocessor	Service Provided	Data Location
Amazon Web Services (AWS)	Cloud infrastructure and compute resources	United States, European Union, Japan, other AWS regions
Google Cloud Platform (GCP)	Cloud infrastructure and compute resources	United States, European Union, Japan, other GCP regions
Oracle Cloud Infrastructure (OCI)	Cloud infrastructure and compute resources	United States, European Union, Japan, other OCI regions
Cloudflare	Edge network, CDN, and DDoS protection	Global

Operational Subprocessors

These providers support internal operations and business services.

Subprocessor	Service Provided	Data Location
Stripe	Payment processing and billing	United States / Global
Google Workspace	Email, document management, and collaboration	United States / Global
Vanta	Security compliance automation and monitoring	United States

Subprocessor Management

Soniox maintains a vendor management process to evaluate and monitor subprocessors. This process includes:

- Security and privacy due diligence prior to onboarding
- Contractual data protection obligations
- Periodic review of vendor security practices

Subprocessors are granted access only to the systems and data necessary to perform their services.

Updates to Subprocessors

Soniox may update this subprocessor list from time to time as service providers change or new providers are added.

Customers can review the current list through the Soniox Console.

Contact

For questions regarding Soniox subprocessors or data protection practices, please contact:

Soniox Security & Privacy Team
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